

# CERTIFICATE



## ISO 14001:2015

DEKRA Certification GmbH hereby certifies that the organization

### Deutsche Telekom AG

#### Scope of certification:

Fixed-network/broadband, mobile communications, Internet, and IPTV products and services for consumers, and information and communication technology (ICT) solutions for business and corporate customers.

#### Certified location:

Friedrich-Ebert-Allee 140, 53113 Bonn, Germany  
(further locations see annex)

has established and maintains an environmental management system according to the above mentioned standard. The conformity was adduced with audit report no. A17121192\_2.

Certificate registration no.:	171213142/2	Certificate valid from:	2018-09-14
Validity of previous certificate:	2018-09-13	Certificate valid to:	2021-09-13
		Most recent update:	2019-12-16

  
Dr. Gerhard Nagel  
DEKRA Certification GmbH, Berlin, 2019-12-16



Deutsche  
Akkreditierungsstelle  
D-ZM-16029-01-01



# Annex to the Certificate No. 171213142/2

valid from 2018-09-14 to 2021-09-13

The following locations / companies belong to the certificate above:

	Headquarter	Certified location	Scope of certification
	Deutsche Telekom AG	Friedrich-Ebert-Allee 140 53113 Bonn Germany	Fixed-network/broadband, mobile communications, Internet, and IPTV products and services for consumers, and information and communication technology (ICT) solutions for business and corporate customers
	<b>at the following locations / at the companies at the following locations</b>		<b>Scope of certification</b>
1.	Deutsche Telekom AG Group Corporate Responsibility	Friedrich-Ebert-Allee 140 53113 Bonn Germany	Central control of the Telekom Group Corporate Responsibility.
2.	Deutsche Telekom AG Health & Safety	Friedrich-Ebert-Allee 140 53113 Bonn Germany	Central control of the Telekom Group-wide quality, health, safety and environment management system.
3.	Deutsche Telekom AG Group Supply Services	Sternengasse14-16 50676 Köln Germany	Administration of the sector group facility management
4.	Telekom Mobility Solutions	An der Ziegelei 18 53127 Bonn Germany	Mobility Services
5.	T-Systems Multimedia Solutions GmbH	Riesaer Straße 5 01129 Dresden Germany	Development of Internet-based solutions for large corporations and medium-sized businesses; cross-industry implementation of web innovations into services for the digital business and social ecosystem inclusive solutions for e-commerce and information and science Management and IT Service Management
6.	T-Systems International GmbH	Hahnstr 43d 60528 Frankfurt am Main inkl. der drei angeschlossenen Datacenter Germany	Technical Facility Management for High Availability Data Center: operation of networks, connections, applications and premises



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7.	T-Mobile Austria GmbH	Rennweg 97-99 1030 Wien Austria	Sales, service, operations and services in the telecommunications sector
8.	T-Systems Austria GesmbH	Rennweg 97-99 1030 Wien Austria	ICT solutions for corporate customers (sales, consulting, solution management, development, deployment and operation, as well as IT Service Management)
9.	T-Systems Austria GesmbH	Hans Czettel Straße 1 3950 Gmünd Austria	ICT solutions for corporate customers (sales, consulting, solution management, development, deployment and operation, as well as IT Service Management)
10.	Software Daten Service (SDS) GmbH	Rennweg 97-99 1030 Wien Austria	Development of standard software products for the financial services sector
11.	T-Systems do Brasil Ltda.	Quatá Rua Olimpíadas, 205 - Vila Olímpia 04551-000 - Sao Paulo / SP Brazil	ICT solutions for major customer (sale, counsel, solution management, development, preparation and business as well as IT service management)
12.	T-Systems do Brasil Ltda.	Pampas Rua Baffin, 32/60 - Edifício Joan Batista Dall'igna - Chacara Inglesa 09750-620 - Sao Bernado do Campo / SP Brazil	ICT solutions for major customer (sale, counsel, solution management, development, preparation and business as well as IT service management)
13.	T-Systems do Brasil Ltda.	T-Center Alameda Araguacema, 187 - Tamboré 06460-070 - Barueri / SP Brazil	ICT solutions for major customer (sale, counsel, solution management, development, preparation and business as well as IT service management)



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14.	T-Systems do Brasil Ltda.	Blumenau Rua Ingo Hering, 20 - Bom Retiro 89010-205 – Blumenau / SC Brazil	ICT solutions for major customer (sale, counsel, solution management, development, preparation and business as well as IT service management)
15.	T-Systems do Brasil Ltda.	Alphaville Alameda Araguaia, 1142 - 2º andar - Alphaville Industrial 06455-000 - Barueri / SP Brazil	ICT solutions for major customer (sale, counsel, solution management, development, preparation and business as well as IT service management)
16.	T-Systems Belgium	Leonardo Da Vincilaan 19 1831 Diegem Belgium	ICT solutions for corporate customers (sales, consulting, solution management, development, deployment and operation, as well as IT Service Management)
17.	Hrvatski Telekom d.d.	Radnicka cesta 21 HR-10000, Zagreb Croatia	Sale, service, business and attendance in the field of telecommunication
18.	T-Systems P.R. China Ltd.	C1602, Yihe Yangguang Plaza No. 12 Dongtucheng Road, Chaoyang District Beijing 100013 P.R. China	ICT solutions for corporate customers (sales, consulting, solution management, development, deployment and operation, as well as IT Service Management)
19.	T-Systems P.R. China Ltd.	19F, Building F3, A9 area No.999 Gaoxin Road, Eastlake Development Zone Wuhan, 430070 P.R. China	ICT solutions for corporate customers (sales, consulting, solution management, development, deployment and operation, as well as IT Service Management)
20.	T-Systems P.R. China Ltd.	Unit. 1501, 1507 No. 1350, Li Tong Plaza North SiChuan Road, HongKou District Shanghai, 200080 P.R. China	ICT solutions for corporate customers (sales, consulting, solution management, development, deployment and operation, as well as IT Service Management)



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21.	T-Systems Information and Communication Technology India Private Limited	Panchshil Business Park, Tower A, Balewadi High Street, Balewadi, Pune, Maharashtra, 4110045, India	Developing, implementation, operating and market customer and industry specific solutions in the field of information processing and telecommunications
22.	T-Systems Information and Communication Technology India Private Limited	Umiya Business Bay Tower II, 4th Floor, Cessna Business Park, Off Outer Ring Road, Marathanhalli, Bangaluru, Karnataka, 560037 India	Developing, implementation, operating and market customer and industry specific solutions in the field of information processing and telecommunications
23.	T-Systems Italia srl	Centro Direzionale Milanofiori, Strada 4 Palazzo Q5, 20089 Rozzano (Milano) Italia	ICT solutions for corporate customers (sales, consulting, solution management, development, deployment and operation, as well as IT Service Management)
24.	T-Systems Network Services Japan K.K.	Nishikicho MK Bldg. 3F, 3-23 KandaNishiki-cho, Chiyoda-ku, Tokyo 101-0054 Japan	ICT solutions for corporate customers (sales, consulting, solution management, development, deployment and operation, as well as IT Service Management)
25.	T-Systems Luxembourg	Rue Gabriel Lippmann 22, L-5365 Munsbach Luxembourg	ICT solutions for corporate customers (sales, consulting, solution management, development, deployment and operation, as well as IT Service Management)
26.	T-Systems Nordic A/S	Lautrupvang 8 DK-2750 Ballerup Denmark	ICT solutions for major customer (sale, counsel, solution management, development, preparation and business as well as IT service management)



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27.	T-Systems Limited	20 Rathbone Place Fitzrovia, London W1T 1HY United Kingdom	Provision of Information Technology, Telecommunications, Cloud Services, IT Security and Data Centre Solutions for internal and external customers
28.	T-Systems Limited	Building K2 Kents Hill Business Park Timbold Drive Milton Keynes MK7 6BZ United Kingdom	Provision of Information Technology, Telecommunications, Cloud Services, IT Security and Data Centre Solutions for internal and external customers
29.	T-Systems Limited	Suite 3A, Manchester International Office Centre, Styal Road, Manchester, M22 5WB United Kingdom	Provision of Information Technology, Telecommunications, Cloud Services, IT Security and Data Centre Solutions for internal and external customers
30.	T-Systems Limited	Third Floor, 121 West Regent Street, Glasgow, G2 2SD United Kingdom	Provision of Information Technology, Telecommunications, Cloud Services, IT Security and Data Centre Solutions for internal and external customers
31.	IT Services Hungary Szolgáltató Kft.	Tóth Kálmán u. 2/B., Mill Park, 1097 Budapest Hungary	ICT solutions for major customer (sale, counsel, solution management, development, preparation and business as well as IT service management)
32.	IT Services Hungary Szolgáltató Kft.	Vezér u. hrsz. 0204/15 (Tudaspark) 4032 Debrecen Hungary	ICT solutions for major customer (sale, counsel, solution management, development, preparation and business as well as IT service management)



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33.	IT Services Hungary Szolgáltató Kft.	Nagy Lajos király útja 11 7621 Pécs Hungary	ICT solutions for major customer (sale, counsel, solution management, development, preparation and business as well as IT service management)
34.	IT Services Hungary Szolgáltató Kft.	Rákóczi út 19 7621 Pécs Hungary	ICT solutions for major customer (sale, counsel, solution management, development, preparation and business as well as IT service management)
35.	IT Services Hungary Szolgáltató Kft.	Rókusi krt. 2-10 6724 Szeged Hungary	ICT solutions for major customer (sale, counsel, solution management, development, preparation and business as well as IT service management)
36.	MAGYAR TELEKOM Plc.	Könyves Kálmán krt. 36 1097 Budapest Hungary	Design, development, implementation, sales and provision of fix and mobile telecommunications, TV, ICT, IT and electronic services, equipment, systems
37.	T-Systems Hungary	Könyves Kálmán krt. 36 1097 Budapest Hungary	Design, development, project management, system integration, support, operations, customer service, business and IT consulting and related support processes with special attention to the following products and services: info communication and security systems, infrastructure services application and software development, business and IT consulting, finance and accounting, human (labour, wage and social insurance) services, IT product trading, sales of telecommunications services



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38.	Makedonski Telekom A.D.	Kei 13-Ti Noemvri No.6 1000 Skopje Macedonia	Design, development, implementation, sales and provision of fix and mobile telecommunications, IT and electronic services, equipment, systems
39.	T-Systems Malaysia Sdn Bhd	2340, Century Square Jalan Usahawan 63000 Cyberjaya Selangor D.E Malaysia	ICT solutions for major customer (sale, counsel, solution management, development, preparation and business as well as IT service management)
40.	T-Systems Mexico S. A. de C. V	Cerrada Fresnos, Nave 1, A y B Parque Industrial FINSA C.P. 72710 Cuautlancingo, Puebla Mexico	ICT solutions for major customer (sale, counsel, solution management, development, preparation and business as well as IT service management)
41.	Crnogorski Telekom	Moskovska 29 81000 Podgorica Montenegro	Design, development, implementation, sales and provision of fixed, internet and mobile telecommunications; IT and electronic communication, equipment, devices and systems
42.	T-Mobile Netherlands	Waldorpstraat 60, 2521 CC, Den Haag Netherlands	Design, implementation and operation of the fixed and mobile networks. Delivery, sales and maintenance of communication services, mobile handsets and accessories for the public and private sector
43.	T-Mobile Netherlands	Waldorpstraat 60, 2521 CC, Den Haag, Netherlands	Providing connectivity services in the Dutch B2B market, including voice, data, internet and hosting services on fixed and mobile networks
44.	T-Systems Nederland B.V	Van Deventerlaan 33 3528 AG Utrecht Netherlands	ICT solutions for major customer (sale, counsel, solution management, development, preparation and business as well as IT service management)



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45.	T-Mobile Polska S.A.	Marynarska 12 02-674 Warsaw Poland	Sale, service, business and attendance in the field of telecommunication, Data Center and collocation services
46.	T-Systems CIS	13th Floor, Block A, 8, Preobrazhenskaya Square, Moscow 107061 Russia	ICT solutions for major customer (sale, counsel, solution management, development, preparation and business as well as IT service management)
47.	T-Systems RUS	11, Kirov street, Voronezh Voronezhskaya region, 394018 Russia	ICT solutions for major customer (sale, counsel, solution management, development, preparation and business as well as IT service management)
48.	T-Systems RUS	6A, Kirov street, Voronezh, Voronezhskaya region, 394018, Russia	ICT solutions for major customer (sale, counsel, solution management, development, preparation and business as well as IT service management)
49.	T-Systems RUS	36/40, Sredniy prospect, V.O., Saint-Petersburg, 199034, Russia	ICT solutions for major customer (sale, counsel, solution management, development, preparation and business as well as IT service management)
50.	T-Systems RUS	liter "B", 14, 13th line, Saint Petersburg, 199034 Russia	ICT solutions for major customer (sale, counsel, solution management, development, preparation and business as well as IT service management)
51.	T-Systems Singapore Pte. Ltd.	23 Tai Seng Drive Deutsche Telekom 535224 Singapore	Design, development, implementation, sales and provision of fix telecommunications, IT and electronic services, equipment, systems



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52.	T-Systems Slovakia s.r.o.	Zriedlova 13 04001 Kosice Slovak Republic	ICT solutions for major customer (sale, counsel, solution management, development, preparation and business as well as IT service management)
53.	Deutsche Telekom Shared Services s.r.o	Karadžičova 8 821 08 Bratislava Slovak Republic	Deutsche Telekom Shared Services provides operational accounting and procurement services, HR services and One.ERP roll out hub services as well as administrative and support activities to internal customers within the Group Deutsche Telekom
54.	T-Systems South Africa (Pty) Ltd	The Link Building 3rd Floor 173 Oxford Road Rosebank South Africa	ICT solutions for major customer (sale, counsel, solution management, development, preparation and business as well as IT service management)
55.	T-Systems South Africa (Pty) Ltd	Avanti Towers Tygervalley, Bellville, Cape Town South Africa	ICT solutions for major customer (sale, counsel, solution management, development, preparation and business as well as IT service management)
56.	T-Mobile USA Inc.	12920 SE 38th Street Bellevue, WA 98006 USA	Engineering, Marketing, Finance, Information Technology, Sales and Care, Service
57.	Deutsche Telekom Technik GmbH	Landgrabenweg 151 53227 Bonn Germany	Development, planning, designing and building telecommunication infrastructure and operating of the necessary platforms of Deutsche Telekom
58.	Telekom Deutschland GmbH	Landgrabenweg 151 53227 Bonn Germany	Development, provision and operation of ICT products and services in the areas of landline / broadband, mobile communications, Internet and Internet-based television



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59.	Deutsche Telekom Technik Niederlassung Nord (T NL Nord)	Überseering 2 22297 Hamburg Germany	Development, planning, designing and building telecommunication infrastructure and operating of the necessary platforms of Deutsche Telekom
60.	Deutsche Telekom Technik Niederlassung Ost (T NL Ost)	Dresdner Str. 78 01445 Radebeul Germany	Development, planning, designing and building telecommunication infrastructure and operating of the necessary platforms of Deutsche Telekom
61.	Deutsche Telekom Technik Niederlassung West (T NL West)	Karl-Lange-Str. 29 44791 Bochum Germany	Development, planning, designing and building telecommunication infrastructure and operating of the necessary platforms of Deutsche Telekom
62.	Deutsche Telekom Technik Niederlassung Südwest (T NL Südwest)	Philipp-Reis-Straße 2 76137 Karlsruhe Germany	Development, planning, designing and building telecommunication infrastructure and operating of the necessary platforms of Deutsche Telekom
63.	Deutsche Telekom Technik Niederlassung Süd (T NL Süd)	Dieselstr. 43 90441 Nürnberg Germany	Development, planning, designing and building telecommunication infrastructure and operating of the necessary platforms of Deutsche Telekom
64.	DT Außendienst GmbH	Friedrich-Ebert-Allee 71 - 77 53113 Bonn Germany	Development and provision of technical services in the areas of information technology (IT) and telecommunications (TC) as well as installation, operation and maintenance of smart metering and security monitoring systems
65.	Telekom Shop Vertriebsgesellschaft mbH	Landgrabenweg-147 53227 Bonn Germany	Planning and controlling of all German Telekom Shop sales activities

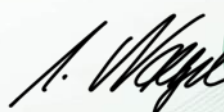


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66.	Deutsche Telekom Service GmbH	Friedrich-Ebert-Allee 71-77 53113 Bonn Germany	Development and provision of technical services in the areas of information technology (IT) and telecommunications (TC) as well as installation, operation and maintenance of smart metering and security monitoring systems
67.	Deutsche Telekom Geschäftskunden Vertrieb GmbH	Landgrabenweg 151 53227 Bonn Germany	Development and provision of technical services in the areas of information technology (IT) and telecommunications (TC) as well as installation, operation and maintenance of smart metering and security monitoring systems
68.	ORBIT GmbH Gesellschaft für Applikations- und Informationssysteme GmbH	Mildred-Scheel-Strasse 1 53175 Bonn Germany	Software and system house; Focus: Application Systems based on relational database systems
69.	T-Systems Schweiz AG	Industriestrasse 21 3052 Zollikofen Switzerland	ICT solutions for corporate customers (sales, consulting, solution management, development, deployment and operation, as well as IT Service Management)
70.	T-Systems Polska Sp. z o.o.	Marynarska 12, 02-674 Warszawa Poland	ICT solutions for corporate customers (sales, consulting, solution management, development, deployment and operation, as well as IT Service Management)



Dr. Gerhard Nagel  
DEKRA Certification GmbH, Berlin, 2019-12-16

